

## Rural and Critical Access Hospital Luncheons

November 2 & 3, 2023 | Orlando, FL

All times are Eastern Time (ET), and these sessions are offered in-person only.  
Please RSVP your attendance to each luncheon to Ashley Chauvin ([achauvin@hcg.com](mailto:achauvin@hcg.com)) by Monday, October 23<sup>rd</sup>.

### November 2 Rural Lunch Agenda\*

11:30 a.m. – 12:45 p.m.     **Unleashing Innovation, Engagement, and Best Practices in Rural Healthcare**  
Tad Hunt, Senior Director, Huron

*In this session we will interact and discuss the best practices that drive engagement among employees, providers, and patients. Explore innovative strategies and practical approaches designed to tackle the unique workforce and operational challenges faced by rural healthcare organizations. Gain valuable insights from the open discussion on the challenges but also innovations that are happening in rural healthcare. Don't miss this opportunity to learn, share, and transform your rural healthcare practice.*

### November 3 Rural Lunch Agenda\*

11:00 a.m. – 12:30 p.m.     **Navigating the Unknown: A Family's Courageous Two-Year Quest Through Healthcare Diagnosis and Treatment**  
Cassie Kilzer & Tad Hunt, Senior Director, Huron

*In this session we will hear an inspirational story about a family's healthcare journey that will truly connect to purpose, worthwhile work, & making a difference. Cassie will discuss a mother's perspective as she navigated through the healthcare system. Understand truly how patients are a "Delight not a Diagnosis."*

*Following the connect to purpose, we will close out with Q&A and hear your key takeaways from your learnings over the past two days.*

*\*Agenda subject to change*