



DAN SMITH, M.D.

SPEAKER PRESS KIT

INSPIRATION AND INNOVATION FROM EXPERIENCED HEALTHCARE SPEAKERS

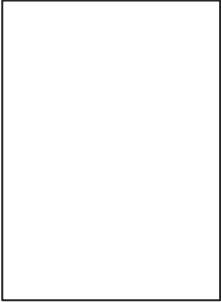
Providing on-site training for your leaders is a fast and economical way to bring your entire team up to speed on the industry's hottest topics and create organization wide urgency to execute change. Huron's speakers and authors bring up-to-the-minute knowledge from their work in healthcare organizations across the U.S. and beyond.

We are more than a speakers' bureau. Our speakers are results-driven performance experts who are directly involved in crafting solutions to some of your most pressing problems, including financial challenges, patient safety and quality, pay for performance, and more.

Prior to your event, Huron's speakers and support teamwork side-by-side with you to develop a fully customized presentation to meet your needs, regardless of the topic, size of your group, or purpose of the training. From physician retreats to Leadership Development Institutes (LDIs) to senior leader meetings, Huron speakers deliver the perfect balance of inspiration and education for every audience.



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Dan Smith, M.D.

EXECUTIVE MEDICAL DIRECTOR, PRINCIPAL, COACH, NATIONAL SPEAKER

Dr. Dan Smith is a physician executive and practicing physician with more than 20 years of healthcare experience. He works with hospitals, health systems and medical groups to create best in class workplaces for physicians to practice, staff to work and patients to receive care.

PROFESSIONAL EXPERIENCE

Dr. Dan Smith has over two decades of healthcare expertise as a practicing physician, leader and adviser. At Huron, he works with organizations across the industry, including health systems, academic medical centers and group practices, to strengthen their culture and elevate key organizational outcomes.

Dan joined Huron in 2009, and has coached, mentored and lectured at over 200 organizations in the U.S., Canada, Philippines and Australia. He has trained over 10,000 physicians and advanced practice providers worldwide. He is currently on the faculty at Indiana University School of Medicine and practices at Indiana University Health Methodist Hospital. He is active on several committees and supports the patient experience improvement program for ED's.

Dan completed medical school at Indiana University School of Medicine in 1995. He was awarded the "Excellence in Emergency Medicine" certificate by the Society for Academic Emergency Medicine on behalf of IU. He then completed a residency in emergency medicine at William Beaumont Hospital, where he was chief resident and awarded "Resident of the Year" from the Department of Emergency Medicine. Dr. Smith has been awarded six Pillars of Excellence from Huron and the Crystal Flame Award.

Dan is a diplomate with the American Board of Emergency Medicine, a fellow of the American College of Emergency Physicians and a member of the Indiana Chapter of ACEP. He is a frequent author and conference speaker on the topics of performance excellence in the age of change, physician communication and physician performance feedback.

EDUCATION AND CERTIFICATIONS

- M.D., Indiana University
- M.S., Indiana University
- B.S., Indiana University

PROFESSIONAL ASSOCIATIONS

- Diplomate, American Board of Emergency Medicine
- Fellow, American College of Emergency Physicians
- Member, Indiana Chapter of the American College of Emergency Physicians
- Indiana State Medical Association

PUBLICATIONS/SPEAKING ENGAGEMENTS

- [Advance Your Emergency Department: Leading in a New Era](#)

Presentations

C.A.R.E.- COMPASSION AND REALIZING EXCELLENCE

Audience: All Leaders, All Healthcare Roles

Focus: Leadership, Communication, Employee Attraction and Engagement

Length: Keynote, Half-day, Full day

Compassion is foundational to effective and differentiated healthcare delivery yet often viewed as a soft skill by the healthcare community. In this intriguing presentation, Dr. Smith shares emotive stories of compassion while probing the science of compassion. Attendees will be compelled on the Why and understand the benefits for giver and receiver of compassion.

Learning Objectives:

- Understand the key elements of compassion and appreciate the science of compassion.
- Learn 3 strategies to better deliver compassionate care

THE PATIENT EXPERIENCE OF CARE – DOES THIS REALLY MATTER?

Audience: All Leaders, All Healthcare Roles

Focus: Leadership, Communication, Engagement, Patient and Consumer Experience

Length: Keynote, Half-day, Full day

Part of delivering world-class care involves the Experience of Care. Dr. Smith connects the dots as to how this fits in modern healthcare. Leveraging 15 years of coaching and consulting and 25 years of clinical practice, Dan unveils time-tested tools and strategies that elevate the experience of care and maximize outcomes for those we serve.

Learning Objectives:

- Recall key trends in healthcare and how experience and perception of care fit
- Apply 2 evidence-based strategies to better connect and communicate with patients and families

DOCTOR'S ORDER: Rx FOR CAREER FULFILLMENT THROUGH WELLNESS AND RESILIENCE

Audience: All Leaders, All Healthcare Roles

Focus: Leadership, Communication, Engagement, Organizational Culture, Resilience and Well-Being

Length: Keynote, Half-day, Full-day

In a challenging era of healthcare with marked presence of burnout and turnover, wellness and resilience become critical antidotes and preventatives. Dr. Smith, a practicing emergency physician and healthcare coach, shares strategies and tools that both organizations and individuals can lever to reclaim joy and fulfillment in practice. Dan's approach will inspire and motivate you to reflect on Purpose, seek joy and create unique and realistic toolkits that propel longevity in our noble and arduous field.

Learning Objectives:

- Identify traits and symptoms of the burnout syndrome
- Share 3 adaptive strategies to promote wellness and resiliency

Authored Resources

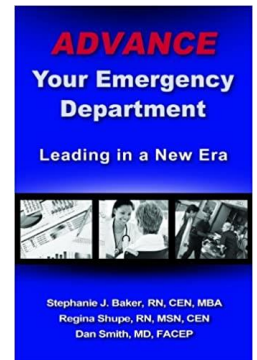
ADVANCE YOUR EMERGENCY DEPARTMENT: LEADING IN A NEW ERA

There's never been so much opportunity for your Emergency Department to shine. These are critical days for healthcare. We know more about optimizing quality and saving lives than at any point in history. At the same time, cost pressures have never been greater. Add in higher-than-ever patient expectations and the message is clear: Hospitals that can learn to do more with less will thrive. Those that can't may not even exist a few years from now.

The Emergency Department plays a pivotal role in how your hospital adapts to our new reality. This book offers a wealth of tools and tactics aimed at helping you get results more efficiently, effectively, and collaboratively. Master them and you'll improve quality, exceed patient expectations, and ultimately, help the entire organization maintain and grow its profit margin. You'll learn how to:

- Diagnose flow challenges and redesign systems to make them far more efficient
- Align ED goals with other key areas and weight them to drive performance
- Hardwire advanced communication tools that calm and reassure patients, reduce LWBS rates, and minimize preventable readmissions
- Engage physicians and collaborate with hospitalists for optimal patient safety
- Drive collaboration within the ED, the larger hospital, and the community

World-class Emergency Departments don't follow. They lead. When you commit to building and sustaining an agile, high-performing ED, you'll not only fulfill your mission of serving patients and saving lives, you'll light the way for your entire hospital to prosper in the new era.



What Organizations Are Saying

"This guy gets it. Dan knows the realities of the frontline clinician and gave us perspectives and tenets to better navigate healthcare today."

~ Midwest Hosp Association Attendee

"If that didn't bring out some emotion, nothing will. Dr. Smith's story helps us to understand the importance of compassion and commitment in healthcare."

~ Huron Virtual Conference 2021 Attendee

"We really liked Dan's talk on Provider Wellness and Resiliency—we would next like him to present at our all-medical staff event."

~ Indiana-based FQHC CMO



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