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**Uniform Certificate of Attendance**

**APCE - UAN -0595-0000-16-001-L05-P for Pharmacists / UAN 0595-0000-16-001-L05-T for Technicians - please provide ePID and DOB to [stephanie.barbee@studergroup.com](mailto:stephanie.barbee@studergroup.com) prior to 3/11/2016**

Session Date	Time	# of CE Credits	Session Title	Mark Completed Sessions
2/23/2016	8:00 am to 9:00 am	1.00	Keynote: Got Change? Lead Through It, and Even Inspire Your Followers! Pam Beitlich, DNP, ARNP, RN, NEA-BC	
2/23/2016	9:15 am to 10:00 am	0.75	Getting (and Keeping) the Right People on Your Bus - Craig Deao, MHA	
2/23/2016	9:15 am to 10:00 am		Hourly Rounding®: A 'Must Have' Safety Strategy, Faye Sullivan, RN	
2/23/2016	9:15 am to 10:00 am		Developing Leadership Muscle - Barbara Hotko, RN, MPA	
2/23/2016	9:15 am to 10:00 am		Physician Recruitment, Selection & Orientation - Dan Smith, FACEP	
2/23/2016	9:15 am to 10:00 am		Managing Patient Flow: It Starts at the Front Door - Kirk Jensen, MD, MBA, FACEP	
2/23/2016	10:15 am to 11:00 am	0.75	The New Core Competency for Healthcare: Engaging Patients, Employees and Physicians - Craig Deao, MHA	
2/23/2016	10:15 am to 11:00 am		Best Practices for Shift Huddles that Drive HCAHPS Results - Erin Shipley, RN	
2/23/2016	10:15 am to 11:00 am		DYAD Leadership: Creating Effective Alignment and Accountability - Rob Schreiner, MD, FACP, FCCP and Matthew Bates, MPH	
2/23/2016	10:15 am to 11:00 am		Physician Engagement - Barbara Roehl, MD, MBA	
2/23/2016	10:15 am to 11:00 am		Diagnose Then Treat: Finding the Right Flow Efficiency Model - Dan Smith, MD, FACEP	
2/23/2016	11:15 am to 12 noon	0.75	Keynote: A CEOs Perspective: The Journey to Performance Excellence - Robert Earley, President & CEO JPS Health Network (Fort Worth, TX)	
2/23/2016	1:30 pm to 2:15 pm	0.75	Alignment & Accountability - Dan Collard	
2/23/2016	1:30 pm to 2:15 pm		Using HCAHPS Survey Custom Questions to Enhance Staff Engagement - Diana Topjian, RN, MSN, D.M., C-ENP	
2/23/2016	1:30 pm to 2:15 pm		Physician and Staff Recruiting and Engagement - Julie O'Shaughnessy	

2/23/2016	1:30 pm to 2:15 pm		Creating Physician Behavioral Standards - Jeff Morris, MD, FACS, MBA	
2/23/2016	1:30 pm to 2:15 pm		Managing the Middle: Flow Efficiency Models to Expedite Patient Throughput - Dan Smith, MD, FACEP	
2/23/2016	2:30 pm to 3:15 pm	0.75	Leader Rounding on Staff - Karen Cook, RN	
2/23/2016	2:30 pm to 3:15 pm		Reducing Readmissions Through Recurring Care Transition Calls - Erin Shipley, RN and Rachael Johnson	
2/23/2016	2:30 pm to 3:15 pm		Patient Experience: CG CAHPS 101 - Matthew Bates, MPH	
2/23/2016	2:30 pm to 3:15 pm		Managing the Difficult Colleague - Jeff Morris, MD, FACS, MBA	
2/23/2016	2:30 pm to 3:15 pm		Keep on Moving: Unlocking Back Door Flow - Kirk Jensen, MD, MBA, FACEP	
2/23/2016	3:30 pm to 4:30 pm	1.00	Keynote: 10 Minutes that Count - Narrating Care: We know what we're doing, but do they? - Karen Cook, RN, BSN - Getting Better Faster - Clay Linkous, CSSBB, FACHE - The Psychology of Waiting - Kirk Jensen, MD, MBA, FACEP - OUCH! I Stubbed My Toe - Lynne Cunningham, MPA, FACHE - Lollipop Leadership: Making a Difference - Jeff Morris, MD, FACS	
<b>TOTAL</b>		<b>5.75</b>		

Name \_\_\_\_\_

Organization \_\_\_\_\_