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Uniform Certificate of Attendance

APCE - UAN -0595-0000-16-001-L05-P for Pharmacists / UAN 0595-0000-16-001-L05-T for Technicians - please provide ePID and DOB to stephanie.barbee@studergroup.com prior to 3/11/2016

Session Date	Time	# of CE Credits	Session Title	Mark Completed Sessions
2/24/2016	8:00 am to 9:00 am	1.00	Keynote: From Bottom to Top Decile: The Transformation of a Large Multi-specialty Ambulatory Practice - Holly Adams, FACHE, FACMPE, Executive Director of Clinical Operations and Community Health, OU Physicians, University of Oklahoma Health Sciences Center	
2/24/2016	9:15 am to 10:00 am	0.75	Leadership Development and the Art of Coaching - Dan Collard	
2/24/2016	9:15 am to 10:00 am		Developing Front Line Leaders to Facilitate Change - Diana Topjian, RN, MSN, D.M., C-ENP	
2/24/2016	9:15 am to 10:00 am		Core Tactics to Improve Patient Experience - Matthew Bates, MPH	
2/24/2016	9:15 am to 10:00 am		Physician Feedback - Jeff Morris, MD, FACS, MBA	
2/24/2016	9:15 am to 10:00 am		Good Marriage or Bad Divorce? Stephanie Baker, RN, MBA, CEN	
2/24/2016	10:15 am to 11:00 am	0.75	Key Words at Key Times and AIDET® to Reduce Patient Anxiety - Karen Cook, RN	
2/24/2016	10:15 am to 11:00 am		Reducing Variance in Leader Coaching of AIDET® plus the Promise - Vikki Choate, RN, MSN, CPHQ	
2/24/2016	10:15 am to 11:00 am		Access 2.0: Improving Patient Scheduling and Flow - Holly Adams, FACHE, FACMPE	
2/24/2016	10:15 am to 11:00 am		Physician - Patient Communication: Skill Building - Dan Smith, MD, FACEP	
2/24/2016	10:15 am to 11:00 am		"Put me in Coach": Selecting and Retaining a Winning Team - Stephanie Baker, RN, MBA, CEN	
2/24/2016	11:30 am to 12:15 pm	0.75	Aligning Goals with Leader Evaluations - Craig Deao, MHA & Kelly Dickey	
2/24/2016	11:30 am to 12:15 pm		Bedside Shift Report: What Right Looks Like - Faye Sullivan, RN & Erin Shipley, RN	
2/24/2016	11:30 am to 12:15 pm		Looking over the Horizon: Patient Centric Consumerism - Matthew Bates, MPH	

2/24/2016	11:30 am to 12:15 pm		Physician- Patient Communication: Skills Lab - led by Studer Group Physician Coaching Team, Facilitated by Jeff Morris, MD, FACS, MBA	
2/24/2016	11:30 am to 12:15 pm		Coaching vs. Cheerleading: Effective Tips to Improve Performance - Angie Esbenshade, RN, MSN	
2/24/2016	12:30 pm to 1:15 pm	0.75	Taking Conversations from Difficult to Doable - Lynne Cunningham, MPA, FACHE	
2/24/2016	12:30 pm to 1:15 pm		Nurse Leader Rounding: Strategies to Round on 100% of Your Patients - Diana Topjian, RN, MSN, D.M., C-ENP	
2/24/2016	12:30 pm to 1:15 pm		Discussion Panel: Hardwiring Transformed Results - Facilitated by Matthew Bates, MPH	
2/24/2016	12:30 pm to 1:15 pm		Deploying the Physician Champion - Dan Smith, MD, FACEP	
2/24/2016	12:30 pm to 1:15 pm		Decoding Performance Conversations: Creating a Culture of Always - Stephanie Baker, RN, MBA, CEN	
2/24/2016	1:30 pm to 2:30 pm	1.00	Closing Keynote: Shopping at Target... And Hanging with Batman - Rich Bluni, RN	
TOTAL		5.00		

Name _____

Organization _____