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What's Right in Health Care® Conference

Uniform Certificate of Attendance

ACPE - UAN 0595-0000-16-003-L05-P for Pharmacists / UAN 0595-0000-16-003-L05-T for Technicians - please provide ePID and DOB in session evaluations

Session Date	Time	# of CE Credits	Session Title	Mark Completed Sessions
8/3/2016	8:00 am - 8:30 am	0.50	Opening Remarks / Day 2 Kick-off - Dan Collard, Managing Director, Huron Healthcare	
8/3/2016	8:30 am - 9:40 am	1.10	The Road to High Reliability Healthcare - Mark Chassin, M.D., FACP, M.P.P., M.P.H., President & Chief Executive Officer, The Joint Commission	
8/3/2016	10:00 am - 10:45 am	0.75	Alignment and Accountability: The Building Blocks to Driving Organizational Excellence in the Australian Healthcare Environment - Western New South Wales Local Health District (NSW, Australia)	
8/3/2016	10:00 am - 10:45 am		The Role of the CXO in Creating a Great Patient Experience - Premier Health System (Dayton, OH)	
8/3/2016	10:00 am - 10:45 am		Using Skills Labs to Improve the Patient Experience - Saint Barnabas Medical Center (Livingston, NJ)	
8/3/2016	10:00 am - 10:45 am		Departmental Boot Camps: Taking it to the Front Lines - Pocahontas Memorial Hospital (Buckeye, WV)	
8/3/2016	10:00 am - 10:45 am		The Real Dollar Value of Culture: How Can You Know? - Lyn Ketelsen, MBA, RN, VP & Chief Patient Experience Officer, HCA Healthcare (Nashville, TN)	
8/3/2016	11:00 am - 11:45 am	0.75	Getting Results with Evidence-Based Leadership - Royal Victoria Regional Health Centre (Barrie, ON, CAN)	
8/3/2016	11:00 am - 11:45 am		Supporting an Engaged Workforce: Moving from Optionality to Accountability - Mary Bridge Children's Hospital (Tacoma, WA)	
8/3/2016	11:00 am - 11:45 am		HCAHPS on the Move... with Rounding, Communication Boards & Teach-back - UW Medicine Northwest Hospital (Seattle, WA)	
8/3/2016	11:00 am - 11:45 am		Don't Stop Believin': Our Journey to Excellence - Jennie Stuart Medical Center (Hopkinsville, KY)	
8/3/2016	11:00 am - 11:45 am		Alignment and Accountability (The Right Thing to Do is Not Always Easy) - Henry County Hospital (Napoleon, OH)	
8/3/2016	1:00 pm - 1:45 pm	0.75	Virtual Town Halls: Reach and Engage Employees in all Corners of Your Organization - Seton Healthcare Family (Austin, TX)	
8/3/2016	1:00 pm - 1:45 pm		Leaders! Want Sustained Results? Look in the Mirror - Mary Greeley Medical Center (Ames, IA)	
8/3/2016	1:00 pm - 1:45 pm		How to Create a Culture of Excellence Driven by Staff - Lafayette General Health System (Lafayette, LA)	
8/3/2016	1:00 pm - 1:45 pm		Decrease RN Vacancy Rate by 58% in 24 Hours - CarolinaEast Medical Center (New Bern, NC)	
8/3/2016	1:00 pm - 1:45 pm		Physician Feedback - Gurpreet Dhaliwal, M.D., Professor of Medicine, University of California San Francisco	

8/3/2016	2:05 pm - 3:05 pm	1.00	Frontline Challenges In The New Era of Health IT - Gurpreet Dhaliwal, M.D., Professor of Medicine, University of California San Francisco	
8/3/2016	3:10 pm - 4:20 pm	1.15	Light, Love, and Shiny Pennies - Rich Bluni, RN, Studer Group Senior Leader, Speaker and Author	
TOTAL		6.00		

Name _____

Organization _____