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What's Right in Health Care® Conference - Chicago

Uniform Certificate of Attendance

Session Date	Time	# of CE Credits	Session Title	Mark Completed Sessions
8/1/2017	9:00 AM - 9:30 AM	0.50	Conference Kick-off and Industry Update	
8/1/2017	9:30 AM - 10:15 AM	0.75	OPENING KEYNOTE: The E-Factor: How Engaged Patients, Clinicians, Leaders, and Employees Will Transform Healthcare - Craig Deao, MHA	
8/1/2017	10:30 AM - 11:15 AM	0.75	Anesthesia: A Critical Element of the Patient Experience - North American Partners in Anesthesia (Melville, NY)	
8/1/2017	10:30 AM - 11:15 AM		An Etch-A-Sketch Moment: Taking Patient Flow From Impossible to Possible - Aurora St. Luke's (Milwaukee, WI)	
8/1/2017	10:30 AM - 11:15 AM		Bridging the Gap: Improving Transitions of Care - Advocate Sherman Hospital (Elgin, IL)	
8/1/2017	10:30 AM - 11:15 AM		RURAL HEALTHCARE TRACK: Positioning Yourself For A Successful Affiliation: The Littleton Regional Healthcare Story - North Country Healthcare	
8/1/2017	10:30 AM - 11:15 AM		SENIOR EXECUTIVE TRACK: Madigan Army Medical Center: An HRO Travelogue - Madigan Army Medical Center (Tacoma, WA)	
8/1/2017	11:30 AM - 12:15 PM		0.75	Row Row Row Your Boat: Charting the Course to Exceptional Results Using Straight A Leadership - Methodist Healthcare (San Antonio, TX)
8/1/2017	11:30 AM - 12:15 PM	Making a First Impression that Lasts: Improving ED Front-End Process (Triage and Patient Arrival) - Glendale Adventist Medical Center (Glendale, CA)		
8/1/2017	11:30 AM - 12:15 PM	Evidence-Based Leadership SM Skills to Improve Employee Engagement: The Secret Sauce - Adventist HealthCare Rehabilitation (Rockville, MD)		
8/1/2017	11:30 AM - 12:15 PM	RURAL HEALTHCARE TRACK: Achieving and Sustaining a Winning Culture - Fairview Northland Medical Center, Fairview Health Services (Princeton, MN)		
8/1/2017	11:30 AM - 12:15 PM	SENIOR EXECUTIVE TRACK: Strategy: Why It's Essential in Health Care - J Pegues, Huron Managing Director		
8/1/2017	1:35 PM - 2:20 PM	0.75	The Magnet Journey and Studer Group's Evidence-Based Leadership SM : Are They The Same Path? - University of Washington Medical Center (Seattle, WA)	
8/1/2017	1:35 PM - 2:20 PM		Improving Emergency Department Quality and Care - Hawkesbury and District General Hospital (Hawkesbury, Ontario, Canada)	
8/1/2017	1:35 PM - 2:20 PM		A Heart Beat in Health Care: Compassion - Altru Health System (Grand Forks, ND)	
8/1/2017	1:35 PM - 2:20 PM		RURAL HEALTHCARE TRACK: Value. Coaching. Excellence. - Jamestown Regional Medical Center (Jamestown, ND)	
8/1/2017	1:35 PM - 2:20 PM		SENIOR EXECUTIVE TRACK: Physician Communication: Lessons from the Creation of a Coaching Network - MultiCare Health System (Tacoma, WA)	
8/1/2017	3:00 PM - 4:00 PM	1.00	KEYNOTE: 10 Minutes That Count - Perception is Everything, Liz Jazwicz, RN / The High Reliability Journey, Dave Marshall / The Power of Positivity, Kandi Wiens, MBA, EdD / Improving Care Transitions, Faye Sullivan, RN / Service Recovery: The Power of a Second Chance, Bob Murphy, RN	
TOTAL		4.50		

Name _____ Organization _____