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What's Right in Health Care® Conference - Chicago

Uniform Certificate of Attendance

| Session Date | Time | # of CE Credits | Session Title | Mark Completed Sessions |
|--------------|--------------------|-----------------|---|-------------------------|
| 8/2/2017 | 9:00 AM - 10:00 AM | 1.00 | Welcome, Day Two Kick-Off & KEYNOTE: A CEO's Perspective: Creating An Action-Oriented, Aligned and Mission Focused Organization - Jaime Wesolowski, President & CEO, Methodist Healthcare, HCA | |
| 8/2/2017 | 10:15AM - 11:00 AM | 0.75 | The Benefit of Positive Change - Improved Patient Satisfaction and Financial Stability - Three Rivers Health (Three Rivers, MI) | |
| 8/2/2017 | 10:15AM - 11:00 AM | | Improving Timely Action and Cost Per Case in the Emergency Department - Hôpital Montfort Emergency Department (Ottawa, Ontario, Canada) | |
| 8/2/2017 | 10:15AM - 11:00 AM | | Dyad Leadership: A Critical Element of a High Performing Medical Group - Gulf Coast Medical Center (Pensacola, FL) | |
| 8/2/2017 | 10:15AM - 11:00 AM | | RURAL HEALTHCARE TRACK: Turning the Tables on High Turnover: Empowering Peer Interviewers to be the Guardians of Your Culture and using RCAs to Improve Retention - St David's Georgetown Medical Center (Georgetown, TX) | |
| 8/2/2017 | 10:15AM - 11:00 AM | | SENIOR EXECUTIVE TRACK: Moving Beyond Metrics: How Vision and Accountability Can Transform Culture and HCAHPS - Adventist Health Clear Lake (Clear Lake, CA) | |
| 8/2/2017 | 11:15AM - 12:00 PM | 0.75 | Cultural Transformation and Execution of Dyad Leadership - CHRISTUS St. Frances Cabrini Hospital (Alexandria, LA) | |
| 8/2/2017 | 11:15AM - 12:00 PM | | Getting Engaged: The First Step to Living Happily Ever After at Work - Cooper University Hospital (Camden, NJ) | |
| 8/2/2017 | 11:15AM - 12:00 PM | | Baptist Leadership & Management System: Aligning 1200 Leaders at 21 Hospitals in 3 States - Baptist Memorial Hospital (Memphis, TN) | |
| 8/2/2017 | 11:15AM - 12:00 PM | | RURAL HEALTHCARE TRACK: The Patient Experience Role: Do You Have the Alignment and Bandwidth in Place to Drive the Culture Change You Need? - Adventist Health Clear Lake (Clear Lake, CA) | |
| 8/2/2017 | 11:15AM - 12:00 PM | | SENIOR EXECUTIVE TRACK: Using Evidence-Based Leadership™ to Drive Cultural Transformation at The Joint Commission - The Joint Commission (Oak Brook, IL) | |
| 8/2/2017 | 1:20 PM - 2:05 PM | 0.75 | Outpatient Lab: Moving Results with a New Commitment to the Must Haves® - Intermountain Healthcare: Dixie Regional Medical Center (St. George, UT) | |
| 8/2/2017 | 1:20 PM - 2:05 PM | | Hardwiring Excellence in Revenue Cycle - John D. Achbold Memorial Hospital (Thomasville, GA) | |
| 8/2/2017 | 1:20 PM - 2:05 PM | | Good, Better... Next is Best: Improving and Sustaining Patient Satisfaction Through Structure and Accountability - McLaren Health System (Lansing, MI) | |
| 8/2/2017 | 1:20 PM - 2:05 PM | | RURAL HEALTHCARE TRACK: Engagement When It's Needed The Most - Door County Medical Center (Sturgeon Bay, WI) | |
| 8/2/2017 | 1:20 PM - 2:05 PM | | SENIOR EXECUTIVE TRACK: Physician Engagement: Our Voyage to the 99th Percentile - Castle Medical Center (Kailua, HI) | |
| 8/2/2017 | 2:20 PM - 3:05 PM | 0.75 | Population Health: How to Reduce Readmissions and Improve Outcomes by Activating Patients and Care Teams - Sacred Heart Health System (Ascension Gulf Ministry) (Pensacola, FL) | |
| 8/2/2017 | 2:20 PM - 3:05 PM | | Driving Results through Validation - CoxHealth (Springfield, MO) | |
| 8/2/2017 | 2:20 PM - 3:05 PM | | Moving the Mark to be Best in the Bayou: Success in HCAHPS and Employee Engagement - Terrebonne General Medical Center (Houma, LA) | |
| 8/2/2017 | 2:20 PM - 3:05 PM | | RURAL HEALTHCARE TRACK: Implementing Standards of Behavior in a Critical Access Hospital and Hardwiring into the Evaluation Process - Mitchell County Hospital Health Services (Beloit, KS) | |
| 8/2/2017 | 2:20 PM - 3:05 PM | | SENIOR EXECUTIVE TRACK: Panel Discussion: 2017 Excellence In Patient Care Award Winners | |
| 8/2/2017 | 3:30 PM - 4:30 PM | 1.00 | KEYNOTE: The Heart of Engagement - Rich Bluni, RN | |
| TOTAL | | 5.00 | | |

Name _____ Organization _____