



EXCELLENCE IN THE EMERGENCY DEPARTMENT

LAS VEGAS 2017



EXCELLENCE IN THE EMERGENCY DEPARTMENT

DAY ONE: NOVEMBER 28

7 – 8 a.m. Registration and **Networking Breakfast**

8 – 9:15 a.m. **Creating the Emergency Department You Deserve |**
Stephanie Baker, MBA, RN, CEN | Dan Smith, MD, FACEP

9:15 – 9:30 a.m. **Networking Break**

9:30 – 10:30 a.m. **Vegas Strong: Hospital Leaders Share Their Stories and Learnings from Recent Tragedy |** Sunrise Hospital & Medical Center | University Medical Center of Southern Nevada

10:30 – 10:45 a.m. **Networking Break**

10:45 – 11:45 a.m. **Principles and Tenets in Flow Efficiency to Unite the Patient with Their Care Team |** Dan Smith, MD, FACEP

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- 11:45 a.m. – 12 p.m. **Q&A Session** | Facilitated by Studer Group's ED Coaching Team
- 12 – 1 p.m. **Networking Lunch**
- 1 – 2:15 p.m. **From Getting Them in to Moving Them Through: Dissecting Effective Flow Models to Expedite Middle Flow** | Stephanie Baker, MBA, RN, CEN | Dan Smith, MD, FACEP
- 2:15 – 2:30 p.m. **Networking Break**
- 2:30 – 3:45 p.m. **A Closer Look: Real-Life ED Case Studies** | Angie Esbenshade, MBA, MSN, RN, NE-BC
- 3:45 – 4 p.m. **Q&A Session** | Facilitated by Studer Group's ED Coaching Team

EXCELLENCE IN THE EMERGENCY DEPARTMENT

DAY TWO: NOVEMBER 29

7 – 8 a.m. **Networking Breakfast**

8 – 8:30 a.m. **Q&A Session** | Facilitated by Studer Group's ED Coaching Team

8:30 – 9:15 a.m. **Good Marriage or Bad Divorce? Building an Effective Dyad Relationship** |
Stephanie Baker, MBA, RN, CEN | Dan Smith, MD, FACEP

9:15 – 9:30 a.m. **Networking Break**

9:30 – 10:15 a.m. **Partner Perspective: Grady Health Case Study**

10:15 – 11 a.m. **From Caregiver to Patient: A Story from the Other Side of the Bedrails** | Suz
Fisher, RN, BA

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DAY TWO: NOVEMBER 29

11 – 11:15 a.m. **Networking Break**

11:15 a.m. – 12 p.m. **Considerations in Pain and Comfort Care in the Era of the Opioid Epidemic |**
Dan Smith, MD, FACEP

12 – 1 p.m. **Networking Lunch**

1 – 2 p.m. **Coaching vs. Cheerleading: Effective Tips to Improve Performance |**
Angie Esbenshade, MBA, MSN, RN, NE-BC | Dan Smith, MD, FACEP

2 – 2:15 p.m. **Networking Break**

2:15 – 3:30 p.m. **Decoding Performance Conversations: Creating a Culture of Always |**
Stephanie Baker, MBA, RN, CEN