

In support of improving patient care, Studer Group is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team

Las Vegas Leadership and Improvement Conference

Uniform Certificate of Attendance

Session Date	Time	# of CE Credits	# of ACPE Credits	Session Title	Mark Completed Sessions
11/29/2017	8:15 AM - 9:30 AM	1.25	1.25	Welcome Message by Jim Roth and KEYNOTE: The Significance of Pride in Healthcare - Liz Jazwiec, RN	
11/29/2017	9:45 AM - 10:45 AM	1.00	0.75	Holding onto Your A+ Talent: Reducing Employee Turnover - Mark Noon, USAF (ret.)	
11/29/2017	9:45 AM - 10:45 AM			Leading The Charge: How Does a CXO Lead for Alignment? - Colleen McCrory, MBA, FACHE & Debbie Landers, MBA	
11/29/2017	9:45 AM - 10:45 AM			Patients or Consumers? Lessons from Other Industries on Patient & Family Engagement - Craig Deao, MHA	
11/29/2017	11:00 AM - 12:00 PM	1.00	0.75	Rounding on Staff: Saving Time, Lives, and YOU! - Rich Bluni, RN	
11/29/2017	11:00 AM - 12:00 PM			Care Transitions: Closing the Safety Gap - Diana Topjian, RN, MSN, D.M., C-ENP & Rachael Johnson	
11/29/2017	11:00 AM - 12:00 PM			Planning for Value and Praying for Volume - Matthew Bates, MPH	
11/29/2017	1:15 PM - 2:15 PM	1.00	0.75	Developing Active, Effective Listening Skills: The Foundation of Effective Communication - Craig Deao, MHA	
11/29/2017	1:15 PM - 2:15 PM			Leader Rounding on Patients 2.0: Leading Action Across the Continuum - Erin Shipley, RN, MSN	
11/29/2017	1:15 PM - 2:15 PM			How to Build a Culture of Kindness and Accountability - Amer Kaissi, Ph.D.	
11/29/2017	2:30 PM - 3:30 PM	1.00	0.75	AIDET®: What You Say Makes A Difference - Rich Bluni, RN	
11/29/2017	2:30 PM - 3:30 PM			Leveraging the Patient Voice in Your Improvement Journey - Lisa Reich, RN & Senem Guney, Ph.D., CPXP	
11/29/2017	2:30 PM - 3:30 PM			Becoming Patient-Consumer Centric - Matthew Bates, MPH	
11/29/2017	3:45 PM - 4:45 PM	1.00	1.00	KEYNOTE: Transparency and Vulnerability Essential for a Journey to Excellence AKA: My Mistakes Along The Way - Kim Bordenkircher, RN, CEO, Henry County Hospital	
TOTAL		6.25	5.25		

Name _____

Organization _____

Pharmacists:
Pharmacy Technicians:

UNIVERSAL ACTIVITY NUMBER (UAN): 0595-0000-17-001-L05-P
UNIVERSAL ACTIVITY NUMBER (UAN): 0595-0000-17-001-L05-T