

High Reliability Strategy Workshop

Orlando | February 22, 2018

Thursday, February 22

7:30 – 8:15 a.m.

Breakfast

8:15 – 8:30 a.m.

Welcome and Review of Agenda

Dave Marshall, Managing Director, Huron
Taylor Kennedy, HRO Product Management, Huron

8:30 – 9:45 a.m.

What is High Reliability, and Why Does Health Care Need It?

Mark R. Chassin, MD, FACP, MPP, MPH, President and CEO, The Joint Commission

9:45 -10:00 a.m.

Break

10:00 a.m. – 12:00 p.m.

Setting the Stage for Safety: Getting Leadership Aligned

Tony Gorski, Managing Director, Huron

12:00 – 12:30 p.m.

Lunch

12:30 – 1:00 p.m.

Skills Matrix

Tony Gorski, Managing Director, Huron

1:00 – 2:30 p.m.

Making Patient Safety Stick

Vikki Choate, MSN, RN, NEA-BC, CCM, CPHQ, Coach Leader, Studer Group

2:30 – 2:45 p.m.

Break

2:45 – 4:45 p.m.

Process Improvement Essentials

Tony Gorski, Managing Director, Huron

4:45 – 5:00 p.m.

Wrap Up, Key Learning Letters and Evaluation