

In support of improving patient care, Studer Group is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team

**High Reliability Strategy Workshop - Minneapolis\***

**\*Activity NOT eligible for ACPE credit**

**ACCME Activity ID: 201103222 | Provider Activity ID: CONF2018MN3**

**Uniform Certificate of Attendance**

Session Date	Time	# of CE Credits	Session Title	Mark Completed Sessions
4/11/2018	8:30 AM - 9:45 AM	1.25	What is High Reliability, and Why Does Health Care Need It? - Mark R. Chassin, MD, FACP, MPP, MPH, President and CEO, The Joint Commission	
4/11/2018	10:00 AM - 10:30 AM	0.50	High Reliability/HRO Frameworks - David Grazman, PhD, MPP, Director, Center for Business Development, The Joint Commission Center for Transforming Healthcare and Dave Marshall, Managing Director, Huron	
4/11/2018	10:30 AM - 12:30 PM	2.00	Introduction to Change Management (Facilitating Change) - Dawn Allbee, Director, Customer Engagement, The Joint Commission Center for Transforming Healthcare	
4/11/2018	1:00 PM - 2:30 PM	1.50	Fundamentals of Lean/Process Improvement - Dave Marshall, Managing Director, Huron	
4/11/2018	2:45 PM - 3:15 PM	0.50	Normalization of Deviance - Dave Marshall, Managing Director, Huron	
4/11/2018	3:15 PM - 4:00 PM	0.75	Voice from the Front Line - Christiane Levine, RN, Director, Huron	
4/11/2018	4:00 PM - 4:30 PM	0.50	Review of Objectives and Q&A	
<b>TOTAL</b>		<b>7.00</b>		

Name \_\_\_\_\_

Organization \_\_\_\_\_