

Day 1: Monday, February 19	
1:00 – 1:15 p.m.	Welcome Vikki Choate, RN, MSN, CPHQ, Studer Group Coach
1:15 – 1:45 p.m.	Leading from the Middle  Faye Sullivan, RN, Studer Group Coach
1:45 – 2:30 p.m.	Leader as Coach Linda Sanders, RN, BSN, MBA, Studer Group Coach
2:30 – 2:45 p.m.	BREAK
2:45 – 3:30 p.m.	Leading Effective Skills Labs Erin Shipley, RN, MSN, Studer Group Coach
3:30 – 3:50 p.m.	Mastering the Competency Checklist Lisa Reich, RN, Studer Group Coach
3:50 – 4:15 p.m.	AIDET Plus the Promise™: Just-in-Time Refresher  Davy Crockett, RN, Studer Group Coach
4:15 – 5:15 p.m.	AIDET® Skills Lab Conference Faculty
5:15 – 5:30 p.m.	Day One Wrap-Up



Day 2: Tuesday, Febru	Day 2: Tuesday, February 20	
7:00 – 8:00 a.m.	BREAKFAST	
8:00 – 8:15 a.m.	Welcome Back Vikki Choate, RN, MSN, CPHQ, Studer Group Coach	
8:15 – 9:30 a.m.	Driving Performance Model: Making Excellence Stick Faye Sullivan, RN, Studer Group Coach	
9:30 – 9:45 a.m.	BREAK	
9:45 – 10:15 a.m.	Optimizing Pain Management through Effective Use of Patient Communication Boards Lisa Reich, RN, Studer Group Coach	
10:15 a.m. – 12:00 p.m.	Pain and Communication Board Skills Lab Conference Faculty	
12:00 – 1:00 p.m.	NETWORKING LUNCH	
1:00 – 1:45 p.m.	Leading through Influence: Guiding Support Services and Ancillary Staff Ted Riche, Studer Group Coach	
1:45 – 2:15 p.m.	Making Bedside Shift Report <sup>™</sup> Something your Staff Can't Live Without Erin Shipley, RN, MSN, Studer Group Coach	
2:15-2:30	Break	
2:30 – 4:30 p.m.	Bedside Shift Report <sup>sM</sup> Skills Lab  Conference Faculty	
4:30 – 4:45 p.m.	Day Two Wrap-Up	



7:00 – 8:00 a.m.	BREAKFAST
8:00 – 8:05 a.m.	Welcome Back Vikki Choate, RN, MSN, CPHQ, Studer Group Coach
8:05-8:45 a.m.	Inspired Front Line Nurse Leadership Rich Bluni, RN, Studer Group Senior Leader, Author and National Speaker
8:45 – 9:15 a.m.	Validation: The Key to Sustaining Excellence Linda Sanders, RN, BSN, MBA, Studer Group Coach
9:15 – 9:45 a.m.	Hourly Rounding®: The Ultimate Patient Safety Strategy Conference Faculty
9:45 – 10:00 a.m.	BREAK
10:00 – 11:30 a.m.	Hourly Rounding® Skills Lab Conference Faculty
11:30 a.m. – 12:15 p.m.	NETWORKING LUNCH
12:15 – 1:15 p.m.	Front Line Leaders: Putting It All Together Conference Faculty
12:15 – 1:15 p.m.	CNOs: Putting It All Together Conference Faculty
1:30 – 2:00 p.m.	Tough Questions Panel Conference Faculty
2:00-2:15 p.m.	Break
2:15 – 2:45 p.m.	Professional Development Plan and Thank You Notes
2:45 – 3:00 p.m.	Closing Vikki Choate

