

The Physician Summit

Orlando | February 19-20, 2018

Day 1: Monday, February 19

7:00 – 8:00 a.m.

Registration and Breakfast

8:00 – 8:30 a.m.

Welcome

8:30 – 9:30 a.m.

Creating a Culture of Physician Partnership

Jeff Morris, MD, MBA, FACS, FRCS(C), Studer Group Coach and Speaker

9:30 – 9:45 a.m.

BREAK

9:45 – 10:30 a.m.

Physician Recruiting, Selection and Orientation

Dan Smith, MD, FACEP, Studer Group Executive Medical Director, Coach and Speaker

10:30 – 11:30 a.m.

Physician Leadership: First Among Equals

Jeff Morris, MD, MBA, FACS, FRCS(C), Studer Group Coach and Speaker

11:30 a.m. – 12:30 p.m.

LUNCH

12:30 – 1:30 p.m.

Compassionomics - The Clinical and Economic Value of Caring & Its Impact on Physician Engagement & Clinical Outcomes

Anthony J. Mazzairelli, MD, JD, MBE, Senior Executive Vice President and Chief Physician Executive, Cooper University Health Care

1:30 – 2:30 p.m.

Physician-Patient Communication Skill Building

Dan Smith, MD, FACEP, Studer Group Executive Medical Director, Coach and Speaker

2:30 – 2:45 p.m.

BREAK

2:45 – 4:00 p.m.

Physician-Patient Communication Skills Lab

Jeff Morris, MD, MBA, FACS, FRCS(C), Studer Group Coach and Speaker

4:00 – 5:00 p.m.

OU Physicians' Journey to Excellence

Holly Adams, FACHE, FACMPE, Executive Director of Clinical Services, OU Physicians

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Day 2: Tuesday, February 20

7:00 – 8:00 a.m.

Breakfast

8:00 – 8:10 a.m.

Welcome Back

8:10 – 9:00 a.m.

Managing the Difficult Colleague

Jeff Morris, MD, MBA, FACS, FRCS(C), Studer Group Coach and Speaker

9:00 – 9:45 a.m.

Re-Empowering Physicians to Drive Practice Efficiency

Matthew Bates, MPH, Studer Group Senior Leader

9:45 – 10:00 a.m.

BREAK

10:00 – 11:00 a.m.

Physician Feedback: Measuring, Reporting and Physician Performance Conversations

Dan Smith, MD, FACEP, Studer Group Executive Medical Director, Coach and Speaker

11:00 – 11:45 a.m.

Physician Compensation in Transition from Volume to Value

Mike Coppola, Studer Group Partner Development Leader for Physician Services

11:45 a.m. – 1:00 p.m.

LUNCH

1:00 – 2:00 p.m.

10 Minutes That Count

- **Quality Counts** - Lucy Hammerberg, MD, FACEP, CPE
- **The Future of Healthcare** – Matthew Bates, MPH
- **The Opioid Epidemic** – Dan Smith, MD, FACEP
- **Perioperative Services** - Zeev Kain, MD, MBA, FAAP
- **The Integrated Office-Based Skills Lab: A Proven Tool for Improving CG CAHPS Results** - Jeff Morris, MD, MBA, FACS, FRCS(C)

2:00 – 3:00 p.m.

Physician Resilience and Burnout

Zeev Kain, MD, MBA, FAAP, Studer Group Coach and Speaker