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What's Right in Health Care® - Nashville

On-site Attendance - ACCME Activity ID: 201113044 | Provider Activity ID: CONF2018TN1 Virtual Attendance - ACCME Activity ID: 201113045 | Provider Activity ID: CONF2018TNV

Uniform Certificate of Attendance Session # of CE Completed Date Credits Sessions Time Session Title 8:30 am to Journey to Excellence: Malcolm Baldrige National Quality Award Winning Organization 8/22/2018 Kathryn Raethel, President, Adventist Health Castle Hospital 9:15 am 0.75 Concurrent Sessions Improving an Engaged Workforce while on the Journey to Excellence - Eskenazi Health (Indianapolis, IN) Accountability in a Medical Group: How a High Performing Organization Engaged their Patients - Millennium Physician Group (Ft. Myers, FL) How to Intentionally Build your Culture to Impact Engagement - Pelham Medical Center 9:30 am to 8/22/2018 1.00 (Greer, SC) 10:30 am Executive Coaching Across a Division to Drive HCAHPS Performance - Tenet Texas Division (Dallas, TX) Achieving Day One Benefit: Leveraging Cultural Capital for Transformative Capability -Michelle Bright, Director, Huron Concurrent Sessions Putting Ourselves Under the Knife to Improve Engagement: Achieving Results in the Perioperative Space - Neosho Memorial Regional Medical Center (Chanute, KS) Strategies to Engage Team Members in a Large Multi-Site Organization - TriHealth (Cincinnati, OH) Improving Patient Financial Engagement with an Accountable Approach - Ochsner 10:45 am to 1.00 8/22/2018 Health System (New Orleans, LA) 11:45 am Stop Fighting Fires in Your Central Sterile Department - University of Kentucky Healthcare (Lexington, KY) Alignment, Action, and Accountability: Goal Distribution to Achieve Results - Altru Health System (Grand Forks, ND) Concurrent Sessions Maximizing Accountability in Community Health Care - CCI Health and Wellness Services (Silver Springs, MD) The Role of the CNO in Improving HCAHPS and ED Results - Valley Presbyterian (Van Nuys, CA) 1:15 pm to Physician Engagement Strategies for Successful Partnerships - TriHealth (Cincinnati, 8/22/2018 1.00 2:15 pm Choosing Excellence: Going All In on Operational Transformation and Growing Your Market Simultaneously - University Clinical Health (Memphis, TN) Building a Leadership Team: Strategies for Developing a Results-based Culture -McLaren Flint (Flint, MI) Concurrent Sessions Bringing Strategy to Life Through Organizational Transformation, Synergy, and Focus York General Healthcare (York, NE) CXO Panel Discussion: A Pulse Check on Current Trends - Hosted by Debbie Landers, Senior Leader, Studer Group 2:30 pm to Building a Culture of Accountability: Wait, this is harder than I thought! - Appalachian 8/22/2018 3:30 pm Regional Healthcare System (Boone, NC) Technology Strategies and Transformation - Mike Seiser, Senior Manager, Huron Executive Leadership Panel Discussion - Hosted by Mike Schatzlein, MD, health system executive, surgeon and healthcare thought leader 4:00 pm to 8/22/2018 1.00 Inspired Care - Rich Bluni, RN, Senior Leader, Author and Speaker, Studer Group 5:00 pm

Name	Organization
13.110	ga

5.75

TOTAL