

High Reliability in Healthcare Leadership and Strategy Workshop

Washington D.C. | May 28-29, 2019

DAY 1 – May 28

7:00 – 8:00AM	Breakfast and Registration
8:00 – 8:15 AM	Introductions and Overview David Marshall
8:15 – 9:15 AM	The Need for High Reliability in Today's Healthcare Bob Murphy, RN, Former Chief of Medical Operations
9:15 – 10:00 AM	High Reliability – A New Way of Thinking and Acting - Tony Gorski <i>Throughout the day participants will learn key HRO tools and tactics by seeing and doing. Activities will include tabletop exercises and small group rapid improvement projects.</i>
10:00 – 10:15 AM	Break
10:15 – 12:00 PM	High Reliability – A New Way of Thinking and Acting (Continued) <i>Participants will continue to learn key HRO tools and tactics by seeing and doing. Activities will include tabletop exercises and small group rapid improvement projects.</i>
12:00 – 1:00 PM	Lunch
1:00 – 2:45 PM	High Reliability – A New Way of Thinking and Acting (Continued) <i>Participants will continue to learn key HRO tools and tactics by seeing and doing. Activities will include tabletop exercises and small group rapid improvement projects.</i>
2:45 – 3:00 PM	Break
3:00 – 4:45 PM	High Reliability – A New Way of Thinking and Acting (Continued) <i>Participants will continue to learn key HRO tools and tactics by seeing and doing. Activities will include tabletop exercises and small group rapid improvement projects.</i>
4:45 – 5:00 PM	Connect the Dots and Day one wrap-up

DAY 2 – May 29

7:00 – 8:00 AM	Breakfast and Registration
8:00 – 9:00 AM	HRO: learning From the Work of Others David Marshall
9:00 AM – 10:00 AM	High Reliability – From Theory to Practice - Tony Gorski <i>Continuing from day one, participants will spend most of the day engaged in a series of high-impact experiential activities that learn the tools and tactics of putting HRO into practice.</i>
10:00 – 10:15 AM	Break
10:15 – 12:00 PM	High Reliability – From Theory to Practice (Continued) <i>Participants will continue to spend most of the day engaged in a series of high-impact experiential activities that learn the tools and tactics of putting HRO into practice.</i>
12:00 – 1:00 PM	Lunch
1:00 – 2:45 PM	High Reliability – From Theory to Practice (Continued) <i>Participants will continue to spend most of the day engaged in a series of high-impact experiential activities that learn the tools and tactics of putting HRO into practice.</i>
2:45 – 3:00 PM	Break
3:00 – 3:45 PM	Create a Personalized 30, 60, 90 – Day Action Plan to Drive HRO Vikki Choate-Bjork, MSN, RN, NEA-BC, CCM, CPHQ
3:45 – 4:00 PM	Closing Remarks – Bob Murphy, RN, Former Chief of Medical Operations

*Please visit, www.studerconferences.com for conference agenda updates. Thank you.