

# High Reliability Strategy Workshop

ORLANDO | FEBRUARY 20-22, 2019

## Day 1 – February 20

11:00 – 1:00 PM	<b>Registration and Name Badge Pick-Up</b>
1:00 – 1:15 PM	<b>Welcome</b>
1:15 – 2:15 PM	<b>Setting the Stage for Safety: Why High Reliability Matters</b> Dave Marshall
2:15 – 3:00 PM	<b>The Future of Healthcare Leadership: Creating the Consumer-Centric Organization</b> Matthew Bates
3:00 – 3:15 PM	<b>Networking Break</b>
3:15 -4:15 PM	<b>Change Leadership: Leveraging Cultural Capital for Transformative Capability</b> Michelle Bright
4:15 – 4:30 PM	<b>Q&amp;A and Closing Remarks</b>

## Day 2 – February 21

7:00 – 8:00 AM	<b>Networking Breakfast</b>
8:00 – 8:45 AM	<b>Welcome and Opening Remarks</b>
8:45 – 9:45 AM	<b>Engaging your Team</b> Craig Deao, MHA
9:45 – 10:00 AM	<b>Networking Break</b>
10:00 – 12:00 PM	<b>Driving Change: The HRO Business Case for Action</b> Desiree Maya, ACC

12:00 – 1:00 PM	<b>Lunch</b>
1:00 – 2:00 PM	<b>Second Victim: Caring for the Caregiver</b> Christiane Levine, RN
2:00 – 2:15 PM	<b>Networking Break</b>
2:15 – 3:30 PM	<b>Tools for Safety</b> Amanda Grecky, MSN, RN, NEA-BC
3:30 – 4:30 PM	<b>Enabling Technology for HRO: Driving Safety and Quality</b> Maureen Hydok, RN MBA
4:30 – 5:00 PM	<b>Daily Wrap Up</b>

## Day 3 – February 22

7:00 – 8:00 AM	<b>Networking Breakfast</b>
8:00 – 8:30 AM	<b>Welcome and Opening Remarks</b>
8:30 – 10:00 AM	<b>Navigating your Way to High Reliability</b> Tony Gorski & Clay Linkous
10:00 – 10:15 AM	<b>Networking Break</b>
10:15 – 11:30 AM	<b>Process Improvement Fundamentals</b> Tony Gorski & Clay Linkous
11:30 – 12:00 PM	<b>Workshop Wrap Up</b>

*\*Please visit, [www.studerconferences.com](http://www.studerconferences.com) for conference agenda updates. Thank you.*