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What's Right in Health Care® - Dallas, TX

ACPE Universal Activity Numbers: JA0007253-0000-19-014-L05-P | JA0007253-0000-19-014-L05-T

ACCME Activity ID: 201330584 | Provider Activity ID: CONF2019TX01

Uniform Certificate of Attendance

Session Date	Time	# of CE Credits	Session Title	Mark Completed Sessions
8/14/2019	8:05 AM - 8:20 AM	0.25	Connect to Purpose: The Power of Care Transition Calls - Adventist Health Howard Memorial Hospital (Willits, CA)	
8/14/2019	8:30 AM - 9:15 AM	0.75	The Customer Revolution in Healthcare: Delivering Kinder, Smarter, Affordable Care for All - David Johnson, CEO, 4Sight Health	
			Concurrent Sessions	
8/14/2019	9:30 AM - 10:30 AM	1.00	Creating a Culture of ONE: Achieving cultural synergies through a shared Electronic Health Record Implementation - Beth Israel Deaconess Medical Center (Boston, MA)	
			The UPMC Experience: Driving Results Across a Large System - UPMC (Pittsburgh, PA)	
			Nursing Recruitment and Retention: Developing your Frontline Leaders as Coaches - Erin Shipley, RN, MSN and Nancy Arata, RN, BSN, MBA	
			Communication While Implementing a New Electronic Health Record in a High Reliability Organization - Madigan Army Medical Center (Joint Base Lewis-McChord, WA)	
			An Unconventional Way to All Ways Round with a Purpose - Diana Topjian, RN, MSN, DM, C-ENP	
			Concurrent Sessions	
8/14/2019	10:45 AM - 11:45 AM	1.00	I Get Around: Hourly Rounding® - University of New Mexico Hospitals (Albuquerque, NM)	
			Creating Front Line Consumer Experience Problem Solvers in a LEAN Environment - WellStar North Fulton (Roswell, GA)	
			Confusionism to Consumerism - Craig Deao, MHA and Lindsay Rubin	
			Caring For People: Leveraging the Strategic Planning Process to Becoming a High Reliability Organization - Sioux Lookout Meno Ya Win Health Centre (Sioux Lookout, ON, Canada)	
			Leadership Development Institutes - Driving Culture Change - Tennessee Valley Healthcare System (Nashville, TN)	
			Concurrent Sessions	
8/14/2019	1:15 PM - 2:15 PM	1.00	Implementation of a Perioperative Surgical Home Program - Front End - Nebraska Medicine (Omaha, NE)	
			Dyad Leadership: Supply Chain Leaders and Physician - UK Healthcare (Lexington, KY)	
			The ED Patient Experience Journey from Sometimes to Always - Dayton Children's Hospital (Dayton, OH)	
			Leadership Development (LDIs) – Your MVP to Improve Culture - Hazelden Betty Ford Foundation (Center City, MN)	
			Customer Service: When OK Is Not OK - West Palm Beach VA Medical Center (West Palm Beach, FL)	
			Concurrent Sessions	
8/14/2019	2:30 PM - 3:30 PM	1.00	Putting the "Care" Back into Health Care and How to Keep It There - McLaren Karmanos (Flint, MI)	
			Moving a Rural Hospital from OK to Excellent: Our Journey Using Evidence-Based Leadership SM - River's Edge Hospital & Clinic (St Peter, MN)	
			Putting Ourselves Under the Knife to Improve Engagement - Neosho Memorial Regional Medical Center (Chanute, KS)	
			Excellence in Patient Care Award Winning Panel - facilitated by Craig Deao, MHA	
			Back in Black – Alignment, Action and Accountability to Achieve System Turnaround - Palomar Health (Escondido, CA)	
8/14/2019	4:00 PM - 5:00 PM	1.00	Follow Your Heart ... Lead with Your Why - Rich Bluni, RN	
TOTAL		6.00		

Name _____

Organization _____