

EMERGENCY DEPARTMENT WORKSHOP AGENDA

Disney's Yacht & Beach Club Resort, Orlando • March 3-4, 2020

DAY 1 — Tuesday, March 3

7-8 a.m.	Registration Open and Breakfast
8-9 a.m.	Navigating the ED: Own Your Future Stephanie Baker, MBA, R.N., CEN
9-9:15 a.m.	Networking Break
9:15-10:45 a.m.	Engaged, Equipped and Inspired: Creating and Sustaining the A-Team Stephanie Baker, MBA, R.N., CEN and Dan Smith, M.D., FACEP
10:45-11 a.m.	Networking Break
11 a.m.-noon	Good Marriage or Bad Divorce: Building an Effective Dyad Relationship Stephanie Baker, MBA, R.N., CEN and Dan Smith, M.D., FACEP
Noon-1 p.m.	Lunch
1-2 p.m.	Operational Flow Tenets and Front End: Nuts and Bolts to Get Them In Dan Smith, M.D., FACEP
2-2:45 p.m.	From Seen to Clean: Expeditious and Informed Dan Smith, M.D., FACEP
2:45-3 p.m.	Networking Break
3-4 p.m.	Starting Off on the Right Foot: Triage and the Beginning of Care in Your ED Jeff Wood, R.N.
4-5 p.m.	Closing the Knowing Doing Gap: Lessons from the Field Panel Discussion — Q&A Stephanie Baker, MBA, R.N., CEN and Dan Smith, M.D., FACEP, Jeff Wood, R.N.
5 p.m.	Day 1 Wrapup and Q&A

DAY 2 — Wednesday, March 4

7-8 a.m.	Breakfast
8-8:05 a.m.	Opening and Housekeeping Stephanie Baker, MBA, R.N., CEN
8:05-9 a.m.	Thriving in Healthcare: A Positive Approach to Reclaim Balance and Avoid Burnout in Your Busy Life Wayne Sotile, Ph.D.
9-9:15 a.m.	Networking Break
9:15-10:30 a.m.	Hot Topics in Emergency Care — Tools for When the Going Gets Tough <ul style="list-style-type: none">• Provider Efficiency Factors — Dan Smith, M.D., FACEP• Using “Real-Time” Data to Drive Outcomes — Jeff Wood, RN• Patient Safety and Staff Engagement — Stephanie Baker, MBA, R.N., CEN
10:30-11:30 a.m.	Considerations in Pain Management: In the Era of the Opioid Epidemic Dan Smith, M.D., FACEP
11:30 a.m.-12:15 p.m.	Lunch
12:15-1:15 p.m.	Compassionomics Jeff Morris, M.D., MBA, FACS
1:15-2 p.m.	Decoding Performance Conversations: Creating a Culture of Always Stephanie Baker, MBA, R.N., CEN
2 p.m.	Closeout and Q&A

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