



JOINTLY ACCREDITED PROVIDER™  
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**Leading Through Change: Adapting for the Future of Healthcare - March 3-5, 2021 - Virtual Conference**

**ACPE Universal Activity Number: JA0007253-0000-21-019-L05-P | JA0007253-0000-21-019-L05-T**

**JA Provider Number: 0007253 | ACCME Activity ID: 201620939 | Provider Activity ID: 01\_VIRTCONF\_2021**

**General Session Uniform Certificate of Attendance**

Session Date	Time	# of CE Credits	Session Title	Mark Completed Sessions
3/3/2021	10:15 AM - 11:00 AM	0.75	Returning to New: Leading Your People and Communities to a Better Future Craig Deao, MHA, Managing Director and Speaker, Huron	
3/4/2021	10:10 AM - 10:20 AM	0.1	Connect to Purpose by Dan Smith, MD, FACEP	
3/4/2021	10:20 AM - 11:15 AM	0.9	Proud but Never Satisfied: A Discussion on The University of Kansas' Journey to Excellence Bob Page, President and CEO, The University of Kansas Health System and Tammy Peterman, MS, RN, FAAN, President, Kansas City Division	
3/5/2021	10:05 AM - 10:55 AM	1.0	Panel Discussion: The Future of Healthcare Leadership Development Christine Aucreman, VP, Enterprise Performance Management, Trinity Health, Anthony Gigliotti, MHRM, PHR, ODCP, RCCTM, Director, Talent Management & Organizational Development, UPMC, Stacey Parkin, MBA, Chief Patient Experience Officer, MultiCare Health System, Kendall Stewart, MD, Vice President of Medical Affairs and CMO, Southern Ohio Medical Center Facilitated By - Jennifer Miller, Principal, Huron	
3/5/2021	1:00 PM - 1:45 PM	0.75	Fireside Chat: Creating a Thriving, Resilient and Winning Culture Robert Earley, CEO and President, JPS Health Network; Laura Kaiser, FACHE, President and CEO, SSM Health, and Debbie Ritchie, Managing Director, Huron	
3/5/2021	1:45 PM - 2:15 PM	0.50	Resilience: 10K Steps, The Avengers, and Luaus: Rich Bluni, RN, National Speaker	
	<b>TOTAL</b>	<b>4.00</b>		

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**Nurse Leadership Track Uniform Certificate of Attendance (page 1 of 2)**

Session Date	Time	# of CE Credits	Session Title	Mark Completed Sessions
3/3/2021	11:10 AM - 12:30 PM	1.0	Welcome & Overview - Erin Shipley, RN, MSN, Director and Michelle Bright, Director	
			Blending the Process with the People Side of Change - Rich Bluni, RN, Speaker	
			<i>Personal Change Journey Tactical Application and Interactive Cohort Breakouts:</i>	
			Nurse Executive Leadership Challenges – Katie Oliva, MSN, MBA, R.N., NEA-BC, CCNS, CCRN and Kristie Tobias, MHA, HFMA CRCR	
			Nurse Engagement & Resilience – Nancy Arata, R.N., BSN, MBA and Kate Katz, MA	
			Consumerism & Patient Experience – Colleen McCrory, MBA, FACHE and Todd Hendricks, MBA	
			Quality, Safety & High Reliability - Vikki Choate, MSN, R.N., NEA-BC, CPHQ; Kathryn Moscato, CHA, MSHSA; and Amanda Grecky, R.N., MSN, NEA-BC	
			Workforce Trends – Jennifer Woods, MBA, BSN, RN, CCM and Kelly Dickey	
3/3/2021	1:00 PM - 2:00 PM	1.0	Leading My Team - Erin Shipley, RN, MSN, Director and Michelle Bright, Director	
			<i>Personal Change Journey, Part II: Leading with Empathy Breakouts:</i>	
			Nurse Executive Leadership Challenges – Katie Oliva, MSN, MBA, R.N., NEA-BC, CCNS, CCRN and Kristie Tobias, MHA, HFMA CRCR	
			Nurse Engagement & Resilience – Nancy Arata, R.N., BSN, MBA and Kate Katz, MA	
			Consumerism & Patient Experience – Colleen McCrory, MBA, FACHE and Todd Hendricks, MBA	
			Quality, Safety & High Reliability - Vikki Choate, MSN, R.N., NEA-BC, CPHQ; Kathryn Moscato, CHA, MSHSA; and Amanda Grecky, R.N., MSN, NEA-BC	
			Workforce Trends – Jennifer Woods, MBA, BSN, RN, CCM and Kelly Dickey	
			Stakeholder Engagement and Stakeholder Analysis - Erin Shipley, RN, MSN, Director and Michelle Bright, Director	
<i>Stakeholder Action Planning in Cohort Breakouts:</i>				
Nurse Executive Leadership Challenges – Katie Oliva, MSN, MBA, R.N., NEA-BC, CCNS, CCRN and Kristie Tobias, MHA, HFMA CRCR				
Nurse Engagement & Resilience – Nancy Arata, R.N., BSN, MBA and Kate Katz, MA				
Consumerism & Patient Experience – Colleen McCrory, MBA, FACHE and Todd Hendricks, MBA				
Quality, Safety & High Reliability - Vikki Choate, MSN, R.N., NEA-BC, CPHQ; Kathryn Moscato, CHA, MSHSA; and Amanda Grecky, R.N., MSN, NEA-BC				
Workforce Trends – Jennifer Woods, MBA, BSN, RN, CCM and Kelly Dickey				



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**Nurse Leadership Track Uniform Certificate of Attendance (page 2 of 2)**

Session Date	Time	# of CE Credits	Session Title	Mark Completed Sessions
3/4/2021	1:00 PM - 2:00 PM	1.0	Communicating to Drive Change and Change Communication & Messaging - Erin Shipley, RN, MSN, Director and Michelle Bright, Director	
			<i>Communicating to Drive Change Toolkit Cohort Breakouts:</i>	
			Nurse Executive Leadership Challenges – Katie Oliva, MSN, MBA, R.N., NEA-BC, CCNS, CCRN and Kristie Tobias, MHA, HFMA CRCR	
			Nurse Engagement & Resilience – Nancy Arata, R.N., BSN, MBA and Kate Katz, MA	
			Consumerism & Patient Experience – Colleen McCrory, MBA, FACHE and Todd Hendricks, MBA	
			Quality, Safety & High Reliability - Vikki Choate, MSN, R.N., NEA-BC, CPHQ; Kathryn Moscato, CHA, MSHSA; and Amanda Grecky, R.N., MSN, NEA-BC	
			Workforce Trends – Jennifer Woods, MBA, BSN, RN, CCM and Kelly Dickey	
3/5/2021	11:00 AM - 12:30 PM	1.5	Psychological Safety Overview - Erin Shipley, RN, MSN, Director and Michelle Bright, Director	
			<i>Fostering Psychological Safety Cohort Breakouts:</i>	
			Nurse Executive Leadership Challenges – Katie Oliva, MSN, MBA, R.N., NEA-BC, CCNS, CCRN and Kristie Tobias, MHA, HFMA CRCR	
			Nurse Engagement & Resilience – Nancy Arata, R.N., BSN, MBA and Kate Katz, MA	
			Consumerism & Patient Experience – Colleen McCrory, MBA, FACHE and Todd Hendricks, MBA	
			Quality, Safety & High Reliability - Vikki Choate, MSN, R.N., NEA-BC, CPHQ; Kathryn Moscato, CHA, MSHSA; and Amanda Grecky, R.N., MSN, NEA-BC	
			Workforce Trends – Jennifer Woods, MBA, BSN, RN, CCM and Kelly Dickey	
TOTAL		5.5		

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**Ambulatory Leadership Track Uniform Certificate of Attendance**

Session Date	Time	# of CE Credits	Session Title	Mark Completed Sessions
3/3/2021	11:20 AM - 12:30 PM	1.0	Welcome/Opening Remarks - Julie O'Shaughnessy, Managing Director, Huron Ambulatory Care: Current Trends and Future State - Annie Zilius & Larry Stuckey, Managing Directors, Huron	
3/3/2021	1:00 PM - 2:00 PM	1.0	Health Care Consumerism in the Ambulatory Market Lindsay Rubin, Managing Director, Huron	
3/4/2021	11:20 AM - 12:30 PM	1.0	It Takes Two to Tango: The Dyad Leadership Dance - Part I Jeff Morris, M.D., MBA, FACS, FRCS©, Speaker and Coach, Huron & Jen Miley, Director, Huron	
3/4/2021	1:00 PM - 2:00 PM	1.0	It Takes Two to Tango: The Dyad Leadership Dance - Part 2 Jeff Morris, M.D., MBA, FACS, FRCS©, Speaker and Coach, Huron & Jen Miley, Director, Huron	
3/5/2021	11:00 AM - 12:30 PM	1.5	Measuring Value and Achieving Financial Stability • Measuring Demand – Martin Bloomenkranz, Director, Huron • Operational Processes – Nikki Feucht, Director, Huron • Ambulatory Staffing Optimization – Kritiya Gee, Senior Director, Huron  Q&A Panel with Measuring Value Speakers Moderated by Matt Jarvis, Senior Director, Huron	
	<b>TOTAL</b>	<b>5.5</b>		

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**Cost Transformation Track Uniform Certificate of Attendance**

Session Date	Time	# of CE Credits	Session Title	Mark Completed Sessions
3/3/2021	11:10 AM - 12:30 PM	1.0	Designing for Affordability - John Poulin, Partner, Innosight and Rick Roycroft, Managing Director, Huron	
3/3/2021	1:00 PM - 2:00 PM	1.0	Revenue Cycle   Revenue Cycle Cost Strategy: Insights to Action - Huron Experts: Sondra Cari, Managing Director and Nicole Risey	
			Pharmacy   You say CDC, I say CSC: Either Way We're Transforming Our Enterprise Through Centralization - Huron Experts: Linea Wilson, Allen Zimmerman, Tammy Zukowski, and Neill Mohammad	
			Supply Chain   Fireside Chat: Transforming the Supply Chain - Dan Hurry, President Advantus Health Partners & CSCO, Bon Secours Mercy Health at Advantus Health Partners	
3/4/2021	11:20 AM - 12:30 PM	1.0	Revenue Cycle   The Biggest Buckets: Cost Per Touch - Huron Experts: Sonja Micksch and Elaina Bott	
			Pharmacy   Pharmacists Supporting Population Cost Management in Ambulatory Clinics - Huron Experts: Scott Loveland, PharmD, MBA, and Filiz Yucebay, PharmD, BCPS, BCOP	
			Supply Chain   Modernizing the Supply Chain: People, Process & Technology - Huron Experts: Ross Lombardo, Adam Clark, Sammy Mobarak, Mark Fronk	
3/4/2021	1:00 PM - 2:00 PM	1.0	Revenue Cycle   2020 Transformational is now 2021 Foundational - Huron Experts: Maggie Parker, Hannah Wu, and Austin Pilotte	
			Pharmacy   Is my PBM Managing to My Benefit or Theirs? - Huron Expert: Tammy Zukowski	
			Supply Chain   Digital Transformation in the Supply Chain - Huron Experts: Laura Mason, Dan Garrett, Ida Quamina, Ross Lombardo	
3/5/2021	11:00 AM - 12:30 PM	1.5	Strategy and Technology are not Enough: Lasting Transformation is People-Driven - Ryan McPherson, Managing Director, Huron  Q&A with Cost Transformation Expert Faculty • Ryan McPherson, Managing Director, Huron • Rick Roycroft, Managing Director, Huron • John Poulin, Partner, Innosight • Nicole Risey, Senior Director, Huron • Russell Lombardo, Principal, Huron • Tammy Zukowski, Managing Director, Huron	
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**Adapting Your Leadership Track Uniform Certificate of Attendance**

Session Date	Time	# of CE Credits	Session Title	Mark Completed Sessions
3/3/2021	11:10 AM - 12:30 PM	1.0	Discover the Secret Lives of Customers - Dave Duncan, Senior Partner, Innosight and Craig Deao, MHA, Managing Director, Huron	
3/4/2021	1:00 PM - 2:00 PM	1.0	The Future of Care Experience: Moving Beyond Satisfaction - Colleen McCrory, MBA, FACHE, Director and Coach, Huron	
3/4/2021	11:20 AM - 12:30 PM	1.0	Nothing Changes Until the People Change: How to Transform Organizational Cultures through Habit Change - Natalie Painchaud, Director, Innosight and Ryan McPherson, Managing Director, Huron	
3/5/2021	1:00 PM - 2:00 PM	1.0	The Post-COVID Executive - Huron Coaches, Katie Oliva, MSN, MBA, R.N., NEA-BC, CCNS, CCRN and Clay Linkous, MBA, FACHE, CSSBB Diversity, Equity, and Inclusion - Kristie Tobias, MHA, HFMA CRCR, Director and Speaker, Huron	
3/5/2021	11:00 AM - 12:30 PM	1.5	How to Work Smarter Not Harder: • Time & Energy Management - Jackie Gaines, R.N., M.S., Coach and Speaker, Huron • Dynamic Communication for Dynamic Times - Clay Linkous, MBA, FACHE, CSSBB, Coach, Huron • Leading the Virtual, Stressed Team - Stephanie Baker, MBA, R.N., CEN, Managing Director, Huron  WIRED™ for Resilience - Wayne Sotile, Ph.D., Founder, Sotile Center for Resilience & Margaret Stanzell, Director, Huron	
	<b>TOTAL</b>	<b>5.5</b>		

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