

Healthcare Speaking Topics

INSPIRATION AND INNOVATION FROM
EXPERIENCED HEALTHCARE SPEAKERS



Providing on-site training for your leaders is a fast and economical way to bring your entire team up to speed on the industry's hottest topics and create organizationwide urgency to execute change. Huron's speakers and authors bring up-to-the-minute knowledge from their work in healthcare organizations across the U.S. and beyond.

We're more than a speakers' bureau. Our speakers are results-driven performance experts who are directly involved in crafting solutions to some of your most pressing problems, including financial challenges, patient safety and quality, pay for performance and more. Prior to your event, Huron speakers and our support team work side by side with you to develop a fully customized presentation to meet your needs, regardless of the topic, size of your group or purpose of the training. From physician retreats to Leadership Development Institutes (LDIs) to senior leader meetings, Huron speakers deliver the perfect balance of inspiration and education for every audience.

CAHPS / Patient Experience

Physician Impact on HCAHPS: Respect,
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Hospitalists and HCAHPS: Innovative Approaches to
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Improving HCAHPS Performance:
Maximizing the ED/IP Correlation
[Stephanie Baker, R.N.](#)

HCAHPS Summit: Discharge Information
[Vikki Choate, R.N.](#)

AIDET®, Relationships and Communication
[Pam Beitlich, DNP](#)
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Enhancing the Patient Experience in the
Perioperative/Procedural Environment
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Creating Patient Advocates
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The Perfect Patient Experience: Bringing
High Reliability to the Bedside
[Craig Deao](#)

The Patient Experience: Why Should I Care
and What's in it for Me (WIIFM)?
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The Alphabet Soup of CG CAHPS, HCAHPS
and ED CAHPS: Why Should I Care?
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Hourly Rounding® – a Patient Care Model
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Coaching for Performance
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Creating a Memorable Patient Experience
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HCAHPS — Creating a Culture of Always and
Impacting the Patient Perception of Quality Care
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Understanding Their Role in HCAHPS for Physicians
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Excelling in Multidisciplinary and Team-Based Care
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Improve the Patient Experience
[Ted James, M.D.](#)

Patient Safety, Quality and Satisfaction: High-
Leverage Tactics That Improve All Three
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Creating a Better Place to Work, Practice
Medicine and Receive Care
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Medicine: Role of Health Systems
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Coaching Beyond Basic Competency —
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Physician (Provider/Clinician) — Patient
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Integrated (Cross-Functional) Skills Labs: Breaking
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Building Trust Through Communication
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Difficult to Doable Communications
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Accelerating and Sustaining Lean With Huron's Evidence-Based LeadershipSM Framework
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Leadership Accountability
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Optionality Doesn't Work Here Anymore
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Management by Strengths
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Kristie Tobias

Patient Safety, Quality and Satisfaction:
High-Leverage Tactics That Improve All Three
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The Transformation Journey: The Immovable
Object Meets the Unstoppable Force
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Closing the Knowing-Doing Gap in Healthcare
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Creating a Better Place to Work, Practice Medicine
and Receive Care
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The New Core Competency for Healthcare:
Engaging Patients, Employees and Physicians
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A Culture of High Performance
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Jackie Gaines, R.N.

The Employee Investment
Jackie Gaines, R.N.

Navigating Disruption and Transformation
Jackie Gaines, R.N.

What's Your Leadership Superpower
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Wait a Hot Minute
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All Obstacles: How to Build a Great Team
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Getting the Best Out of People: Overcoming 'Yea, Not
Really' and Other Barriers to Continuous Improvement
Wayne Sotile, Ph.D.

Between the Genders in Healthcare: Navigating
the Most Daunting Challenge to Cultural
Competence in Today's Medical Workplace
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Creating Value, Ownership and Significance
in Your Leaders and Workforce
Mark Noon

Overview: the Nine Principles
Linda Deering-Dean, R.N.

Evidence-Based LeadershipSM Overview
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Running on Empty? — a Prescription for Healing
Physician Burnout
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Transformational Physician Leadership: Evidence-
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Wearing the Yellow Suit
Jackie Gaines, R.N.

Building a Culture of Inclusion
Jackie Gaines, R.N.

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Compassion Can Drive High Performance
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Physician Leaders Into High Performance
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Choices Create Champions
Dale Smith-Thomas

The Happiness Factor
Dale Smith-Thomas

Creating a Winning Edge
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The Agility Advantage: How to Create a
Nimble, Change-Ready Workforce
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Leading Through Burnout
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Great Employees Are the Foundation of a Great Organization
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What You Need to Know About the Current State and Future of the U.S. Healthcare System
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Hardwiring Accreditation to Increase Reliability
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Fish Out of Water: the Role of the “Nonclinician” in a Clinician’s World
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Compliance to Commitment: Evidence-Based LeadershipSM Tactics That Work
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Be the Best Bucket Filler
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The Thriving Physician
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Five Tips to Be a Compassionate Leader
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Physician Leadership: First Among Equals
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Preserving Organizational Resilience: the Executive's
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Language and Tools for the Business of Healthcare
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Addition by Subtraction — Innovation Workshop
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Emotional Intelligence for Clinical Leaders
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Leading Innovation and Change in Healthcare
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Quality and Safety

Patient Safety, Quality and Satisfaction:
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Quality in Healthcare — Are We There Yet?
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How Doctors Think: Implications
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Value-Based Purchasing: Leaning Into the Second Curve
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Optionality Doesn't Work Here Anymore
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Service and Quality, People and Process —
How to Make Your Department a Great Place
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The Perfect Patient Experience: Bringing High
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Nurses Are From Saturn, Physicians Are From Jupiter,
Healthcare Administrators Are From Mars — How Can
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Are Your Perioperative Services a Cut Above?
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Lean + Six Sigma + PI + RPI + HRO: Making Sense
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Senior Leaders' Role in the Journey to High Reliability

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Creating a Safe Catch Recognition Program to Drive
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Process Improvement Fundamentals

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Engagement

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Oh No ... Not More of that Fluffy Stuff!
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Moving the Needle on Employee Engagement:
the Role of Leader Humility
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The Collaboration Qualification
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Taking Back Your Edge — Remembering Why We're Here
Michael Harris, M.D.

Engaging Physicians in Healthcare Improvement
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The Future of Patient Engagement in the Digital Age
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Crossing the Divide: Physician
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Physician

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Making Better Decisions
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Working With Challenging Patients and Co-Workers
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Understanding Their Role in HCAHPS for Physicians
Karen Cook, R.N.

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Nurses Are From Saturn, Physicians Are From Jupiter,
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