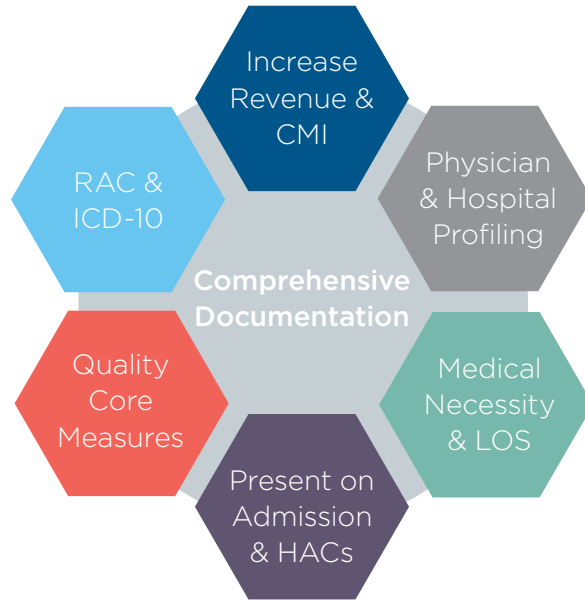


## CLOSING DOCUMENTATION GAPS TO IMPROVE PATIENT CARE

Healthcare organizations face regulatory and operational pressures to implement or improve their clinical documentation processes. Ensuring accurate documentation of a patient’s clinical status is critical to quality reporting, reimbursement, physician assessments, public health reporting, and disease tracking and trending.

Implemented well, clinical documentation improvement (CDI) can positively impact nearly every facet of an organization because gaps commonly exist between terminology used by clinicians and those of coding and billing systems. Huron’s goal is to increase providers’ adoption and enhancement of CDI frameworks so they can improve patient care and organizational efficiency, reduce errors, ensure compliance, and earn more money.

Huron’s CDI team works collaboratively with interdisciplinary healthcare teams to navigate the challenges and opportunities associated with medical record documentation.



### APPROACH

Huron’s flexible implementation approach focuses on speed, certainty, and sustainable change to realize and maintain exceptional performance.

| PLANNING   | EDUCATION AND PROCESSES  | MONITORING REVIEW  |
|--|--|--|
| <ul style="list-style-type: none"> <li>• Interview key stakeholders</li> <li>• Chart and review finances</li> <li>• Review current processes and tools</li> <li>• Calculate staffing ratios</li> <li>• Review accurate reflection of severity of illness</li> <li>• Review risk or mortality, acuity, and complexity of care</li> <li>• Identify patients’ resource consumption</li> <li>• Develop communication plan, calendar, and work plan</li> <li>• Assess skills</li> </ul> | <ul style="list-style-type: none"> <li>• Provide custom common data set and coding professional education</li> <li>• Ensure medical staff education and training</li> <li>• Provide ICD-10 education</li> <li>• Initiate one-on-one clinical mentoring</li> <li>• Offer real-time feedback</li> <li>• Review departmental staffing structure</li> <li>• Provide process/workflow redesign</li> <li>• Report productivity metrics</li> <li>• Design reporting dashboards</li> <li>• Implement CDI electronic tools</li> </ul> | <ul style="list-style-type: none"> <li>• Evaluate performance</li> <li>• Review sample discharge records</li> <li>• Determine if targeted education is needed</li> <li>• Determine if CDI tools for electronic data collection are being utilized</li> <li>• Measure success of CDI program and education-related initiatives</li> <li>• Assure continuous promotion of quality and comprehensive documentation standards</li> <li>• Develop financial reporting and dashboards</li> </ul> |

### GOALS



Accurately reflect the severity of illness



Improve physician and hospital quality profiles



Increase case mix index



Realize full reimbursement through maximized coding compliance

## ABOUT HURON

Huron helps clients navigate the challenges and opportunities created by industry transformation while satisfying today's business and operational needs. Committed to achieving sustainable results, its team of more than 1,200 dedicated consultants develop robust solutions that realize and maintain exceptional financial, organizational, and operational performance. As one of the largest healthcare consultancies in the country, Huron partners with clients to transform large-scale, multi-facility health institutions into high reliability organizations. Huron has:

- Improved revenue operations, developed a workforce optimization model, and completed a feasibility study of VistA as part of its 11-year relationship with the Veterans Health Administration
- Partnered with the Department of Defense (U.S. Army) to help it achieve high reliability
- Provided leadership development and coaching to the U.S. Department of Health and Human Services (IHS)
- Advised more than 450 commercial hospitals, ranging from community hospitals to national health systems

### CORE CAPABILITIES

- Clinical Documentation Improvement
- Clinical Operations Management
- Continuous Process Improvement
- Leadership and Engagement Coaching
- High Reliability Organization
- Organizational Change Management
- Revenue Cycle Improvement
- Supply Chain Optimization
- Strategy
- Technology

### THE TEAM



Comprehensive academic credentials in public health, supply chain, public policy, operations, research, multiple engineering disciplines, and business management



Clinically trained and credentialed in nursing, physical therapy, and other clinical areas



Certifications in health administration, lean principles, and business administration



Experienced in applying private-sector best practices to the public sector

### COMPANY INFORMATION

- Limited Liability Corporation
- Large Business
- NAICS
  - 541219 Other Accounting Services
  - 541611 Administrative Management and General Management Consulting Services
  - 541612 Human Resources Consulting Services
  - 541614 Process, Physical Distribution, and Logistics Consulting Services
  - 541618 Other Management Consulting Services
  - 541690 Other Scientific and Technical Consulting Services
  - 541990 All Other Professional, Scientific, and Technical Services
  - 611430 Professional and Management Development Training
- DUNS - 111367897
- CAGE - 3KVQ9

### CONTRACT VEHICLES



#### Prime Contractor

Professional Services Schedule  
SINs 874-1 & 874-7

#### Subcontractor

VA Transformation Twenty-One Total Technology (T4) Next Generation (NG) • Navy Seaport-e • GSA AIMS Schedule 541 • VA EPES BPA • CDC Global Data and Technical Assistance (G-DATA) BPA • CMS SPARC

### DIFFERENTIATORS

- **Side-by-side** implementation approach with a focus on all levels of the organization
- **Deep bench strength** of more than 1,200 highly qualified personnel
- **Innovative solutions** that are comprehensive, customized, and sustainable
- **Efficient execution** as projects are completed on time and within budget
- **Successful teaming** with small and large organizations, including SDVOSB, VOSB, WOSB and other minority-owned small businesses

### CONTACT

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